

One Team **DELIVERING BEYOND** with innovative and sustainable logistics



Dow Logistics

Certificate of Appreciation

SILVER



HEINRICH KOCH



In recognition of your contribution towards supply chain excellence in the four pillars of the 4STAR program:

Safety, Sustainability, Social Responsibility and Service.

Luca Senis
Road & Intermodal Director Europe

You incentives towards a win-win partnership throughout the year are highly appreciated!

Alok Gautum
Logistics Regional Mode Leader

Kristian Boag
European Transport Safety & Security Leader

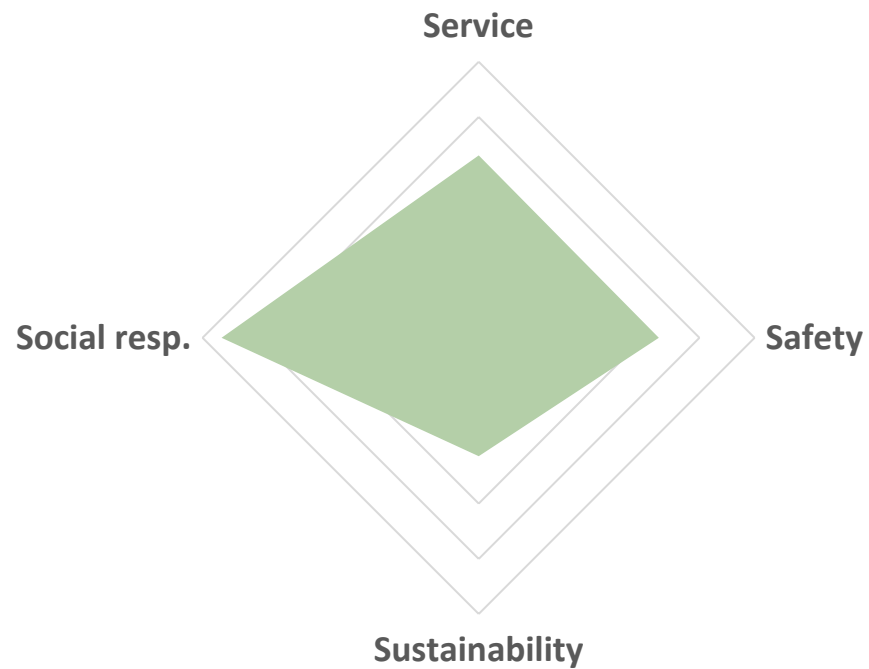
Presented on the 14th of June 2023.

Juergen Willemsen
European Bulk Marine & Terminals Leader

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Your performance in the 4star categories are evaluated by the 4STAR team.

The final score is based on the below data, the score per category can be seen in the figure to the left

Service is scored on OTD7, Priority 1 QN's, DDC, QN Ratio, QN response, date changes, no shows and rejections

Social responsibility is scored on survey answers

Sustainability is scored on survey answers

Safety is scored on survey answers and incident reports